

W-20475A-12-0143

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: 2012 MAY -1 P 3:59

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103485

DOCKET CONTROL

Date: 4/30/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Cheri Last: Beal

Account Name: Cheri Beal

Home: (000) 000-0000

Street:

Work:

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: Watco, Inc. **Silver Well Service Corporation

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. W-20475A-12-0143)

April 18, 2012

To whom it may concern:

I am writing this letter in protest of having the water rates in Silver Lake Estates raised by such an exorbitant amount. We have lived in this area for going on 5 years this year and I have never seen any improvements made since moving here. It would appear that your losses are either a result of poor management, or you have lost on your two new companies, or the others.

Sometime ago you had a water leak somewhere between Big Bear and Kiabab on the main road. We reported it and nothing was done for months. It if incidents such as that which cause losses in revenue.

It is my hope that the residents in this area are given some kind voice concerning this issue.

Doc. # W-20475A-12-01343

Sincerely, a resident of Silver Lake Estates

Cheri Beal

Show Low, AZ 85901

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

MAY 02 2012

DOCKETED BY

DM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

4/30/12

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 4/30/2012

Opinion No. 2012 - 103485

W-20475A-12-0143

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax: /

Priority: Respond Within Five Days

Opinion No. 2012 - 103512

Date: 5/1/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Richard & Susan Hartford

Account Name: Richard & Susan Hartford

Home:

Street:

Work:

City: Show Low

CBR:

State: AZ Zip: 85902

is:

Utility Company. Watco, Inc. **Silver Well Service Corporation

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. W-20475A-12-0143)

RE: WATCO, Inc. Show Low, Az 85901 Requested rate increase

We hereby express our dissatisfaction that this company is requesting a 74% rate increase, which is exorbitant and extreme, and not in line with water rates in the region.

We DO NOT think that this rate increase request should be approved, as it would affect ability of many people to use the amount of water they need just for the essentials.

Thank you!

Richard and Susan Hartford

Physical Address:

Show Low, Az.

Mailing Address:

Show Low, Az 85902

Phone:

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

5/01/12

Emailed to Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 5/1/2012

Opinion No. 2012 - 103512
